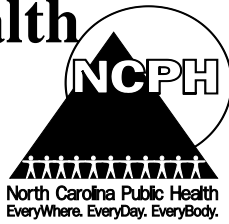


# Forsyth County Board of Health



- Mr. J. Phil Seats, R.Ph., MBA, Chair
- Mr. John Davenport, Jr., PE, Vice Chair
- Dr. B. Keith Cash, OD
- Dr. Calvert Jeffers, DVM
- Ms. Amanda Kistler, RN
- Dr. Charles F. Massler, DDS, M.Ed.
- Ms. Heather Parker
- Dr. Peter Robie, MD
- Dr. Scott E. Schroeder, DVM
- Dr. Ricky Sides, DC
- Ms. Gloria D. Whisenhunt, County Commissioner

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## BOARD OF HEALTH MINUTES June 6, 2018

### MEMBERS PRESENT

Mr. J. Phil Seats  
Mr. John Davenport  
Dr. Keith Cash  
Dr. Calvert Jeffers  
Ms. Amanda Kistler  
Dr. Charles Massler  
Ms. Heather Parker  
Dr. Scott Schroeder  
Dr. Ricky Sides  
Ms. Gloria Whisenhunt

### MEMBERS ABSENT

Dr. Peter Robie

### GUESTS PRESENT

Ms. Shontell Robinson, Director, County Human Resources  
Ms. Phyllis Russell, County Budget Office  
Ms. Ronda Tatum, Deputy County Manager

### **Call to Order:**

On Wednesday, June 6, 2018, the Forsyth County Board of Health held its regularly scheduled monthly meeting in the Boardroom at the Forsyth County Department of Public Health (FCDPH). Mr. J. Phil Seats called the meeting to order at 5:30 p.m.

### **Consideration of Minutes:**

The minutes of the May 2, 2018 Board of Health (BOH) meeting were reviewed by the Board. Mr. Seats asked for a motion to approve the minutes. Dr. Charles Massler made a motion to approve and Dr. Scott Schroeder seconded. The minutes were approved.

### **Public Comment Section:**

Everyone introduced themselves.

### STAFF PRESENT

Mr. Marlon Hunter  
Ms. Lorrie Christie  
Ms. Glenda Dancy  
Ms. Sarah Isom  
Mr. Tony Lo Giudice  
Ms. Denise Price  
Ms. Marie Stephens  
Ms. Ethel Evans  
Ms. Madison Hart  
Ms. Carolyn Moolhuyzen  
Ms. Amanda Pone  
Ms. Frances Williams

## **Health Director's Comments – Mr. Marlon Hunter reported the following:**

- Expressed how good he feels to have the opportunity to serve the Board of Health. The Board was formed in 1913, before the Health Department was formed - has been in service for 105 years. In moving to a Consolidated Human Services, Mr. Hunter thanked the Board for the opportunity to serve and to each of them for serving on the Board.
- Participating in a Fair Free Ride project with Wake Forest University and the transportation system that will touch all of all human services on Highland Avenue, MLK, hospitals and the mall area in Winston-Salem in thirty minute intervals. Also in touch with Council Members Ms. Denise Adams and Mr. Derwin Montgomery, since the project will reside in their wards.
- Attended a Housing and Health Symposium at UNCG with Dr. Ben Carson as the speaker - he did a great job talking about health and how he grew up - housing is an intricate part of health.
- Invited to speak to the Board of Directors at the YMCA about our Community Health Assessment and how we can connect their twenty-seven plus programs with the Health Department.
- Submitted for an award through the NC Public Health Association to Glaxo Smith Kline for our tattoo education, community health fair and dental sealant projects.
- At the next Board meeting, Ms. Marie Stephens will give a presentation on the budget. Thanked Ms. Gloria Whisenhunt and other commissioners for their support.
- Medicaid Managed Care - a waiver has been submitted to CMS - waiting on approval. Originally there were three managed care organizations but now there are four that will be allowed to provide services. There will be provider lead entities (PLEs) who will provide services through their own networks. If approved, Medicaid Managed Care will start July 2019. Mr. Seats asked if registering with organizations is like contracting with them and Mr. Hunter responded yes, once we have all the information we will make a decision on who best to contract with.
- Triad Regional Council has written a grant to the State to put in place a pilot project for Human Services. The Grant will provide up to \$200 million/\$40 million a year for 5 years. We are waiting to hear back for award approval. Dr. Massler asked whose money it is and Mr. Hunter responded the Department of Health and Human Services (DHHS) will give Medicaid Dollars to each region as a result to Medicaid Managed Care approvals. Dr. Ricky Sides asked who makes the decision who gets how much and Mr. Hunter answered the State will set limits on how much funding each MCO will receive and the reimbursement rates to providers.
- Community Health Assessment (CHA) - the CHA is done every three years. The last one had three priorities (chronic disease - lead by Novant; infant mortality - lead by the Health Department; and Mental Health - lead by Wake Forest University). We will continue to focus on maternal child health - infant mortality rates as well as our programs and service delivery, and will complete 10 years with a focus on maternal and child health with this community health assessment. We are working with community partners to determine who will take the lead on the three additional priorities. Forsyth County is ranked 39 in terms of health outcomes for all overdoses based on data from the County Health Ranking. Hospitals are working with us like never before to address infant mortality. We will have OB doctors at Baptist and Novant along with a commitment from Dr. Pamela Oliver to chair our Infant Mortality Coalition.

- Powerlab Update - Mr. Hunter and Ms. Denise Price had a conference call with Mr. James Tunnell, CEO of Powerlab along with the State Division of Public Health - Occupational and Environmental Epidemiology Section from Raleigh. There were infractions that Mr. Tunnell was not made aware of, but assured us his organization is working to do everything possible to come into compliance. In an additional conference call with Mr. Tunnell, he and the leaders in his organization agreed to get a report to the us by June 20th specifying what steps the Powerlab organization will take to rectify the situation.

**Consolidated Human Services Update** - Ms. Ronda Tatum gave the following update:

- Public hearing on governance to be held on June 21st at 2:00pm.
- There will be a resolution that the Board of Commissioners will have to approve.
- July 1st, if approved, we will have a Consolidated Human Services Board.
- Meetings will be held the first Wednesday of each month at 5:30pm.
- Public Health (PH) Board and Department of Social Services (DSS) Board will come together on August 1st at 5:30pm to nominate members.
- Four capacities still to be filled (Psychiatrist, Psychologist, Social Worker, and Consumer)
- Service on a Consolidated Board will be staggered into 1, 2, 3, and 4 year terms.
- Will ask the Social Services Director to bring his leadership team so we can see what DSS does and they can see what PH does.
- A Consolidated Human Services Board will consist of 18 members.
- The meetings will possibly alternate between PH and DSS.

**New Business:**

**Clinic Process** - Ms. Glenda Dancy, gave an update on improvements that are happening in the clinics. Starting July 2017, they took the following steps in order to change their way of looking at the productivity in the Family Planning Clinic 1 and the STD Clinic 2 (August 1, 2017 - started walk-in Wednesdays; September 1, 2017 - started walk-in Thursdays). The goal was to increase patients seen by 5% and decrease the number of patients turned away by 75%. The results were: Clinic 1 - 5% increase in patients seen (95 patients); 10% increase in patient visits (249 patients); 38% decrease in patients turned away / Clinic 2 - 24% increase in patients seen (1,020); 22% increase in patient visits (982). An express clinic was started in October 2017 (hard copy of handout on file in the Administrative Binder). Ms. Dancy commended Ms. Amanda Pone, Clinic Manager for the great job she has been doing keeping everyone on track. Mr. Hunter announced he had done a reorganization of the Personal Health Services Division. He thanked Mr. Tony Lo Giudice for all his hard work. Mr. Lo Giudice will be over Preventive and Health Education Services and Ms. Dancy will be over Personal Health and Clinical Services.

**Environmental Health Surveys** - Ms. Denise Price, Asst. Health Director, Community Health Services gave an update on the planned Environmental Health initiatives that Mr. Daniel Lemons spoke about earlier in the year. They have implemented the survey, which has four questions that get rated (above average/yes; average; below average/no). Ms. Price was pleased to announce they distributed 285 surveys in May and have received a 33% response rate (hard copy of handout on file in the Administrative Binder). Some of the comments they have received through completed surveys include “helpful”, “knowledgeable”, “professional” and “efficient”, just to name a few! Mr. Seats asked if surveys were being done in all of the department and Mr. Hunter responded it is being done through our Quality Improvement (QI) team.

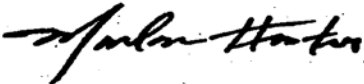
**Old Business:**

Dr. Calvert Jeffers announced that North Carolina is hosting the National Association of Local Boards of Health (NALBOH) Annual Conference, August 8-10, 2018. They are offering a \$500 stipend for registration - first come, first served. He encouraged Board members to register to attend. Dr. Jeffers commented that this is an opportunity to exchange things about our role in public health.

**Committee Reports:****Adjourn:**

Before adjourning, Ms. Whisenhunt thanked Board members who decided to stay on if there is a Consolidated Board. All but one member decided to stay. She said she looks forward to continuing this journey together.

Mr. Seats announced that there would be no July meeting and then asked for a motion to adjourn. Dr. Sides made a motion to adjourn and Dr. Jeffers seconded. The meeting adjourned at 6:16pm.



Marlon B. Hunter  
Secretary to the Board  
MBH/lgc